

# Welcome Aboard WisGo!

MCTS's New Fare Collection System Powered by  **umo**.



## Here's what you need to know as a U-Pass rider.

You can choose to ride using the Umo app or a WisGo card.

### How to Get Started:

We're excited to offer you a new way to ride the bus! Starting in fall, you can use the Umo app to plan your trip, track your bus and pay your fare. Download the Umo mobile app from the App Store or Google Play and select Milwaukee.

**See your student services office for more information.**

Contact Student Services to obtain your benefit code. Once the benefit code has been redeemed, just tap the wallet icon in the Umo app to reveal your QR code, scan on the validator and enjoy your ride!

You can also contact Student Services for step-by-step instructions on how to redeem your benefit code. You will need to redeem a new benefit code **BEFORE THE START of each school year**. If you are enrolled in summer classes, please contact Student Services for a UPASS summer benefit code.

### How to Get Started with the Card:

Pick up a free WisGo Card at your Student Services office.



### How to Ride:

Scan your phone or card on the validator

**Come ride the bus with us!**

## Ride MCTS CONNECT with WisGo

You'll get all the routes you love with WisGo, including the new MCTS CONNECT, our BRT line that starts service on **June 4**.



## Frequently Asked Questions

### Do I need a photo to ride the bus?

No, UPass riders no longer need to show a photo I.D. Just show the app or a WisGo card. With WisGo, it's just that simple!

### What if my WisGo card is lost or stolen?

Please contact your Student Services office to receive a replacement card. Replacement fees will apply.

### What if my phone is lost or stolen?

If your phone number remains the same, you can simply download the Umo app on your new device and log in. The UPASS benefit code will remain in the Umo app wallet.

**See you on the bus!**



## Rider Resources

Visit [RideMCTS.com](https://RideMCTS.com)

- [RideMCTS.com/WisGo](https://RideMCTS.com/WisGo)
- [RideMCTS.com/Schedules](https://RideMCTS.com/Schedules)
- [RideMCTS.com/CONNECT](https://RideMCTS.com/CONNECT)
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